



June 19, 2020

Dear Lyon Township Resident,

American Waste a GFL Environmental Company, is thrilled for the opportunity to be the waste service provider for Lyon Township starting June 29, 2020. We would like to formally introduce ourselves and welcome you to our family. We are a company that has serviced Michigan for over 40 years. While our business has grown and evolved, our commitment to providing excellent customer service has remained the same. We are excited to extend our services to you!

We will be delivering new totes to your locations prior to June 29th and 30th. Your current provider will continue to service their totes up to June 28 and then remove them. To ensure timely service, please have your totes curbside the night before your pick-up day.

ATTENTION: garbage service will no longer be all on one day. Please see the map on the back for your new pick up day.

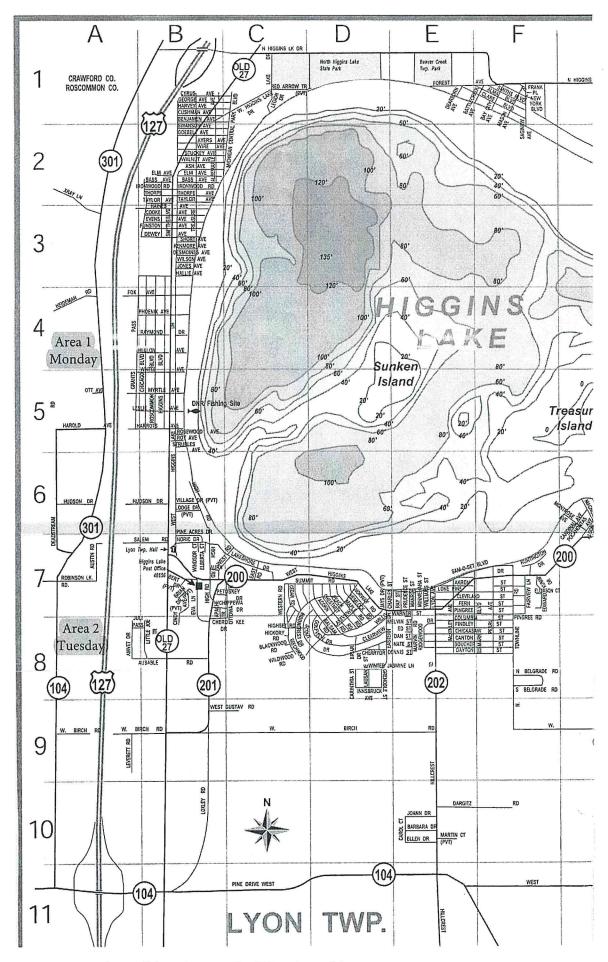
As a Lyon Township resident, your service will include:

- Delivery of a 96-gallon trash tote (black with green lid)
- Weekly curbside trash pickup, beginning June 29th or 30th depending on your location
 - To ensure timely service, please have your tote curbside the night before your scheduled pick-up day
- One large item per month removed in the 3rd week of the month
- Community recycle drop off location (Park 27 Compost & Recycling on Phoenix Ave)

American Waste prides itself on customer service and we look forward to extending excellent service to Lyon Township residents beginning this June.

For further questions regarding your service with American Waste you can reach our Customer Service Call Center at 231-943-8088.

Sincerely, American Waste



- Area 1 Monday All locations north of Pine Acres drive
- Area 2 Tuesday Pine Acres Drive and all locations south
- If you are unsure of what service day your residence falls under, please contact our customer service call center at 231-943-8088.

AMERCIAN WASTE RECYCLING

PREPARE YOUR RECYCLABLES

- Dry
- Clean—give them a quick rinse
- Empty—do not place one recyclable inside another, they need to be separate in order to go through the sorting process correctly; liquids in containers can prevent them from being blown to the right conveyor belt
- Loose & Unbagged—place recyclables loose in the bin; we cannot process them if they are bagged!
- Food-Free—remove ALL food
- Caps and Labels are OK—attached lids have a better chance of being recycled
- Separate Materials—remove metal lids from glass bottles, remove plastic lining from cardboard boxes, keep different materials separate
- Flatten Cardboard
- Do Not Flatten Containers—keep them round so our machines can process them
- Size—our machines can process materials larger than 2" x 2" and smaller than 2' x 2'

MATERIALS WE RECYCLE

- Aerosol Cans—must be empty
- Aseptic Cartons—liquid food packaging
- Bulky Plastic & Toys—Kids toys, garden plastics, baskets, pails, buckets
- Cardboard—flattened and dry
- Cartons—milk, juice, soy, drink boxes
- Freezer Paperboard—ice cream and frozen-food containers
- Glass Containers—all colors
- Metal & Aluminum—cans, foil, trays

- Paper—newspaper, office paper, magazines, books, phone books, brown paper bags
- Pizza Boxes—no pizza! cut out the greasy circle if you can
- Plastic Containers—all types, even unmarked, including clam shell containers
- Plastic Film—grocery bags, bread bags, kitchen shrink wrap, bubblewrap, Visqueen
- Scrap Metal
- Small Appliances—including toaster ovens
- Styrofoam—egg cartons, styrofoam cups, packaging styrofoam (but not peanuts); see details below under Advanced Recycling

MATERIALS WE CANNOT RECYCLE

The following materials cannot be recycled at American Waste. Some items like lithium batteries are dangerous to the recycling facility and our employees. Please keep them out!

In Grand Traverse County, visit RecycleSmart for locations that can recycle these materials, or check the Michigan Recycling Directory.

- Wet Materials—anything wet cannot be recycled, including used paper towels, hand towels, tissues and wet paper cleaning materials
- Tanglers—items like chains, hoses, rope, clothing, clothes hangers and tarps get caught in our machines and shut down the entire facility until someone crawls in and pulls them out, so even if a tangler is made of metal or another recyclable material, please keep it out
- Batteries—batteries of all types are not accepted; lithium batteries are extremely dangerous in recycling centers and recycling and garbage trucks
- CDs & DVDs
- Chip Bags—foil-lined plastic like chip bags and candy wrappers can't be recycled because the foil cannot be separated from the plastic
- Clothing

- Cork
- Diapers—diapers are not recyclable
- · Fluids—fluids are not accepted, including automotive and cleaning
- Foam—foam wrap, polyurethane foam, memory foam, latex foam, foams used inside cushions and mattresses
- Glass—mirrors, tv/monitor glass, window glass
- Light Bulbs—fluorescent, tubes, CFLs, LEDs, any type
- Hazardous Waste & Solvents
- Marine Shrink Wrap
- Medications
- Mixed Materials—paper mailing envelopes lined with plastic bubble wrap cannot be recycled because they different materials cannot be separated
- Packing Peanuts—because they make a terrible mess
- Paint—latex and oil-based paints and stains
- Propane Tanks
- Rubber
- Sharp and Dangerous Items—real people sort your recyclables, so please, no needles, sharp scrap metal, or other pointy or dangerous objects

ADVANCED RECYCLING

Recycling right helps keep Northern Michigan green and provides Michigan manufacturers and mills with the high-quality recycled materials they need to make recycled products. We welcome you to take a behind-the-scenes tour of our recycling facility and learn everything there is to know about recycling in our area, including:

STYROFOAM

People often wonder if styrofoam cups and packaging material can be recycled at American Waste. The answer is Yes!American Waste customers CAN put styrofoam cups, containers, and packaging material in recycle bins and drop off containers.

So, if you get a new TV, the styrofoam that is used to package the TV in the box can be removed from the box and sent to American Waste for recycling. We also accept plastic film, bubble wrap, and other plastic that is used in packaging. But always please be sure to remove the packaging materials from the box. The box should be empty and flat when placed in the recycling bin.

YES, WE ACCEPT:

- · Styrofoam used in packaging
- Styrofoam cups
- Styrofoam take-out containers
- Styrofoam egg cartons
- Styrofoam containers

NO, WE DO NOT ACCEPT:

- Packaging peanuts—simply because they make such a huge mess! In Grand Traverse County, here is what you can do with packaging peanuts so that you do not have to put them in the trash
- Foam—polyurethane foam, memory foam, latex foam, foams used inside cushions and mattresses

SMALL ITEMS DON'T MAKE IT

Our system shakes out items 2" or smaller, so things like dental picks that are smaller than a credit card have to go in the trash bin. That's why it's best to keep lids on your containers. Take them off only if the lid is made of a material that is different than the container itself.

PLASTIC BAGS AND SHREDDED PAPER

The highest and best way to recycle a plastic bag is to reuse it, or return it to the store where you got it. If you decide to recycle your plastic bags curbside, please place all of your plastic bags inside one bag and tie it up, so the bags don't make a mess or blow away. This is one of only two exceptions

to the "do not bag" recyclables rule. The other: bag your shredded paper, do not place it loose in your bin.

BOOKS

Hardcover and paperback books can be recycled at American Waste. However, the highest and best use for books you no longer want is to take them to Blue Vase Books or Goodwill in Traverse City, or to similar locations in surrounding communities. Call your county's recycling information line, or check the State of Michigan recycling directory for locations near you.

KNOW IT BEFORE YOU THROW IT

Wishcycling happens when you place an item in your bin, unsure if it meets the guidelines, but hoping someone will find a way to recycle or reuse it. You may hear the saying: When in doubt, throw it out. A better option: When in doubt, contact us or check the Grand Traverse County or State of Michigan recycling directory.